

LANGUAGE ASSISTANCE SERVICE

Foot & Ankle Specialists of Ohio complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Foot & Ankle Specialists of Ohio does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

- Foot & Ankle Specialists of Ohio provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)

- Foot & Ankle Specialists of Ohio provides free language services to people whose primary language is not English such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact 440-357-8418.

If you believe that Foot & Ankle Specialists of Ohio has failed to provide these services or discrimination in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Compliance Officer, Foot & Ankle Specialists of Ohio, 7482 Center St. Suite 100, Mentor, Ohio 44060, by phone: 440-357-8418 or by fax: 440-255-9400. If you need help filing a grievance, staff members are available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at:
<http://www.hhs.gov/ocr/office/file/index.html>

- Atención: Si hablas a español, servicios de asistencia de idioma están disponibles para usted, de forma gratuita. Llamar al 440-357-8418
- 注意: 如果您说中文, 您可以免费提供语言帮助服务。呼叫440-357-8418。
- Achtung: Wenn Sie Deutsch sprechen, Sprache-Assistance-Leistungen sind Ihnen unentgeltlich zur Verfügung. Rufen Sie 440-357-8418.
- 8418-357-440 استدعاء مجاناً. خدمات المساعدة اللغوية تتوفر لك، مجاناً.
- Let op: Als u Nederlands spreekt, taal bijstand diensten zijn beschikbaar voor u, gratis. Bel 440-357-8418.
- ВНИМАНИЕ: Если вы говорят по-русски, язык помощи услуги доступны для вас бесплатно. Звоните 440-357-8418.
- ATTENTION : Si vous parlez Français, services d'assistance de langue sont disponibles pour vous, gratuitement. Composez le 440-357-8418.
- Chú ý: Nếu bạn nói tiếng Việt, Dịch vụ hỗ trợ ngôn ngữ có sẵn cho bạn, miễn phí. Gọi 440-357-8418.
- 주의: 만약 당신이 한국어를 말하는, 언어 지원 서비스 당신, 무료로 사용할 수 있습니다. 440-357-8418를 호출 합니다.
- Attenzione: Se si parla italiano, servizi di assistenza di lingua sono disponibili, a titolo gratuito. Chiamare 440-357-8418.
- 注意: 日本語を話せば、言語支援サービスを無料で利用できます。440-357-8418を呼び出します。
- Увага: Якщо ви заговорили українською та оселилися, мова допомоги надаються послуги вам безкоштовно. Називають 440-357-8418.
- Atentie: Daca vorbesti romana, servicii de asistentă lingvistice sunt disponibile pentru tine, gratuit. Apel 440-357-8418.